

Article 1: Object

Our goal is to welcome you in optimal conditions and to best prepare your experience in our SPA. The purpose of this regulation is to specify the rules of hygiene, safety and behaviour in the establishment. Le Bain Bleu is a SPA dedicated to wellness and beauty treatments. Access is by appointment depending on availability during the opening hours. Each customer acknowledges having taken cognizance of these regulations intended to preserve order, hygiene and security within the establishment. You can find all practical information and the general conditions on our website (www.lebainbleu.com).

Article 2: Rules of courtesy and decorum

Customers must give up anything that is against good moral and help maintain security, calm and order. Intimate relationships are prohibited in the establishment. To preserve peace and tranquillity of the other guests, customers must remain discreet and speak in a low voice throughout the SPA. It is strictly forbidden to shout, speak out loud, run, jump.

Correct and respectful behaviour is required of everyone, also towards the personnel of Le Bain Bleu. The use of mobile phones, laptops, audio or video players or any other electronic device is prohibited. It is prohibited to take photos or film the premises without management authorization.

Any breach of these guidelines for good conduct may result in immediate exclusion from the centre without any compensation or reimbursement. Management reserves the right to refuse or exclude anyone with indecent behaviour. The latter may not claim any refund or compensation. Le Bain Bleu staff apply the rules of procedure to all customers.

Article 3: Provisions relating to minors

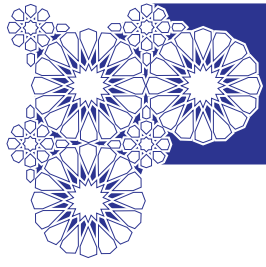
Our treatments are reserved for adults. Children and minors can be accommodated if accompanied by a parent. Minors are placed under the responsibility of their parents or the adults accompanying them. They must remain permanently close to those responsible for their supervision. A tolerance is granted to unaccompanied minors aged 15 years. Guests older than 15 years have access to any of the treatments. Without proof of identity, the staff of Le Bain Bleu reserves the right to refuse access to the establishment or certain services in certain circumstances. The management reserves the right to prohibit access to any person who cannot justify their age.

Article 4: Safety, health and physical skills

The company Dolores De Cabeza (Le Bain Bleu) is insured for damages engaging its civil liability and that of its personnel. The responsibility of the company cannot be sought in the event of an accident resulting from non-compliance with the internal regulations or the instructions specific to each activity, or in the event of inappropriate use of the equipment and facilities. All emergency exits and exits must be free of congestion at all times. To avoid slipping walk carefully, because in several areas of the SPA the floor can be wet. The wearing of slippers is compulsory in the establishment.

The customer declares to having previously consulted with a doctor his ability to practice the service subscribed in our establishment. Special attention is required if you have one of the following diseases (non-exhaustive list): unstable heart or respiratory insufficiency, serious psychiatric disorders, acute neurological pathologies, acute cardiovascular pathology or recent surgical intervention (less than a month), oozing dermatitis or unhealed wounds, any heart condition being treated (pacemaker, arthritis, anticoagulant treatments), uncontrolled high blood pressure, venous disorders (with or without varicose veins, phlebitis or pulmonary embolism even old, edema), rheumatic conditions (inflammatory flare, sciatica, herniated disc prostheses or metal parts), neurological diseases Parkinson, multiple sclerosis, dizziness), deficit of autonomy.

The management reserves the right to refuse access and care for people with risky pathologies, such as aggravated skin lesions (warts, mycosis, etc.), nasopharyngeal infections (tonsillitis, ear infections, etc.) or signs of contagious diseases. A medical certificate may be requested by management.



Pregnant women are accepted, and their care will be adapted according to the progress of their pregnancy. Certain services are not recommended for pregnant women, in particular the hammam (contact us).

Article 5: Personal effects

Changing rooms are available to store your belongings. The management declines all responsibility in the event of theft or damage to your personal effects included in the locker room.

The provision of a cloakroom does not imply any obligation of supervision. The customer must ensure that it is locked, and that each device is locked securely. He or she must keep the key carefully guarded until the end of his stay in our establishment. Thank you for returning the key to the locker room upon leaving the SPA. Le Bain Bleu cannot be held responsible in the event of disappearance of personal effects deposited at the facilities. Jewellery and other valuables should be placed inside properly locked locker rooms, or preferably kept at home. Le Bain Bleu cannot be held responsible for forgotten items.

Article 6: Hygiene rules

The use of the facilities must be done in strict compliance with the hygiene rules. For this reason, we ask kindly our customers to show up just before using the pool in the relaxation area. It is mandatory to take a full soaped shower.

The articles necessary for your care are provided. Bathrobes, towels, bath sheets and slippers will be given to you upon arrival. For access to our facilities (relaxation area, SPA, Hammam, etc.), please bring your swimsuit (1 or 2 pieces are allowed). Thongs, sarong, swimsuit dress, swimsuit skirt, long swim shorts, undergarments, coveralls and similar are prohibited. The bath set is obligatory for the practice of hammam. Locker room cabinets should be left clean after use.

It is forbidden to urinate in the pool, use chewing gum or smoke. Access is prohibited for persons under the influence of alcohol, drugs or accompanied by animals. Sun creams and oils are strictly prohibited.

The hammam must be used without a bath towel due to humidity. Wearing jewellery, glasses or contact lenses is prohibited in the hammam as the humidity and temperatures may be detrimental to their effectiveness or cause burns.

Article 7: Special provisions

Le Bain Bleu's responsibility, beyond its legal responsibility, is not engaged in the event of a breakdown, dismantling of technical equipment, closure of installations or periodic work. The management reserves the right to modify the treatment list, prices and internal regulations in force. The management of Le Bain Bleu reserves the right to close its establishment as well as to modify its schedules without notice. The management reserves the possibility of carrying out an exceptional technical closure for repairs and, in case of need, reserves the right to close certain services in the interest of its customers (poor quality of water, maintenance of equipment, health or safety).